



**Results of the survey to
parents / respondents on the quality of
the services offered during the 2017-2018
school year**

Presented on October 23rd, 2018

Presentation Sequence

1. Generalities.
2. Summary of the global results per section.
3. Results for each question.
4. Results of "The highest and the lowest".

1. GENERALITIES

Data

132 Respondents on 510 (26%)

5 Sections

18 Questions

2. SUMMARY OF THE GLOBAL RESULTS

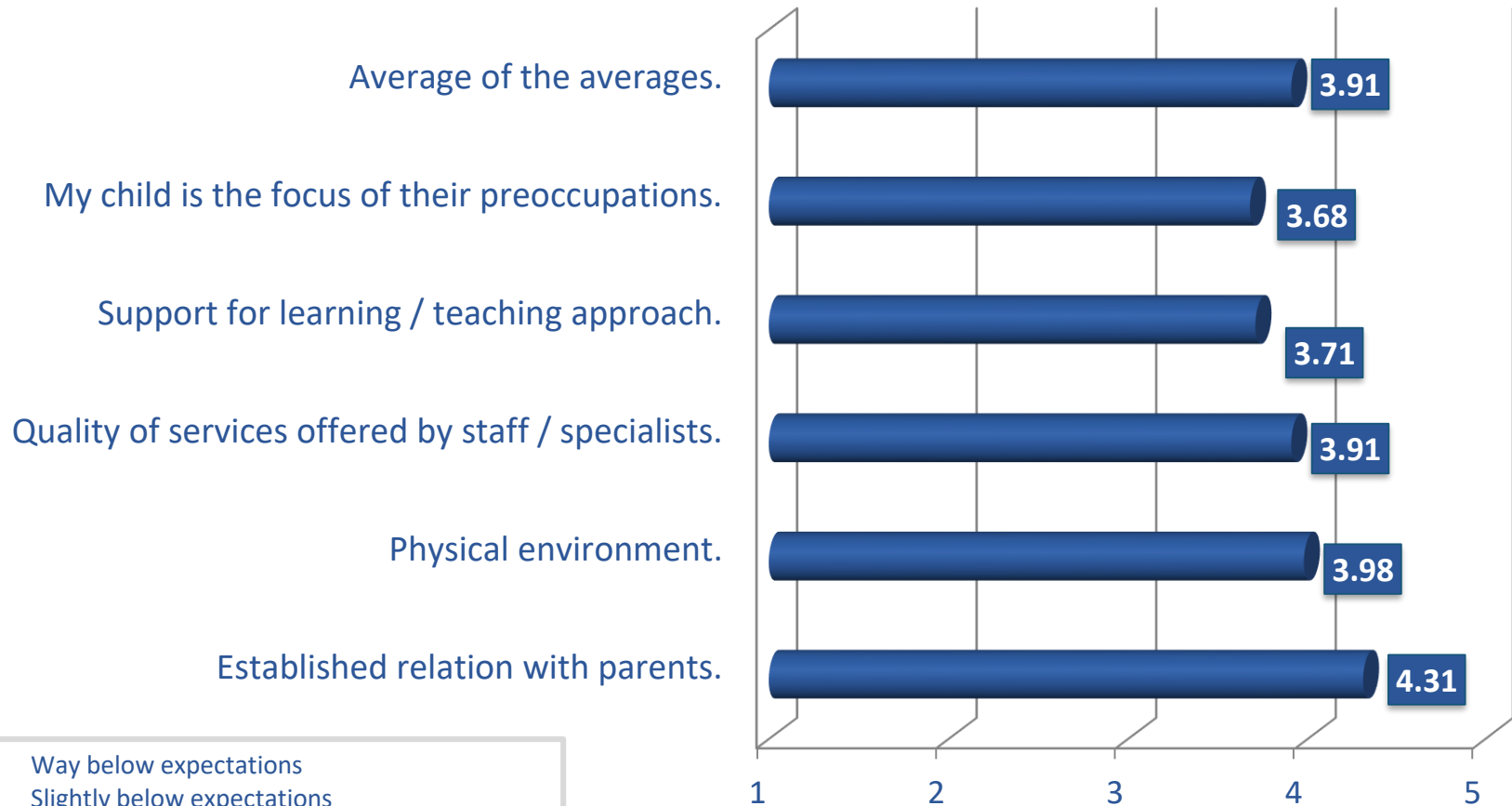
APPRECIATION SCALE

- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

The 5 sections of the survey

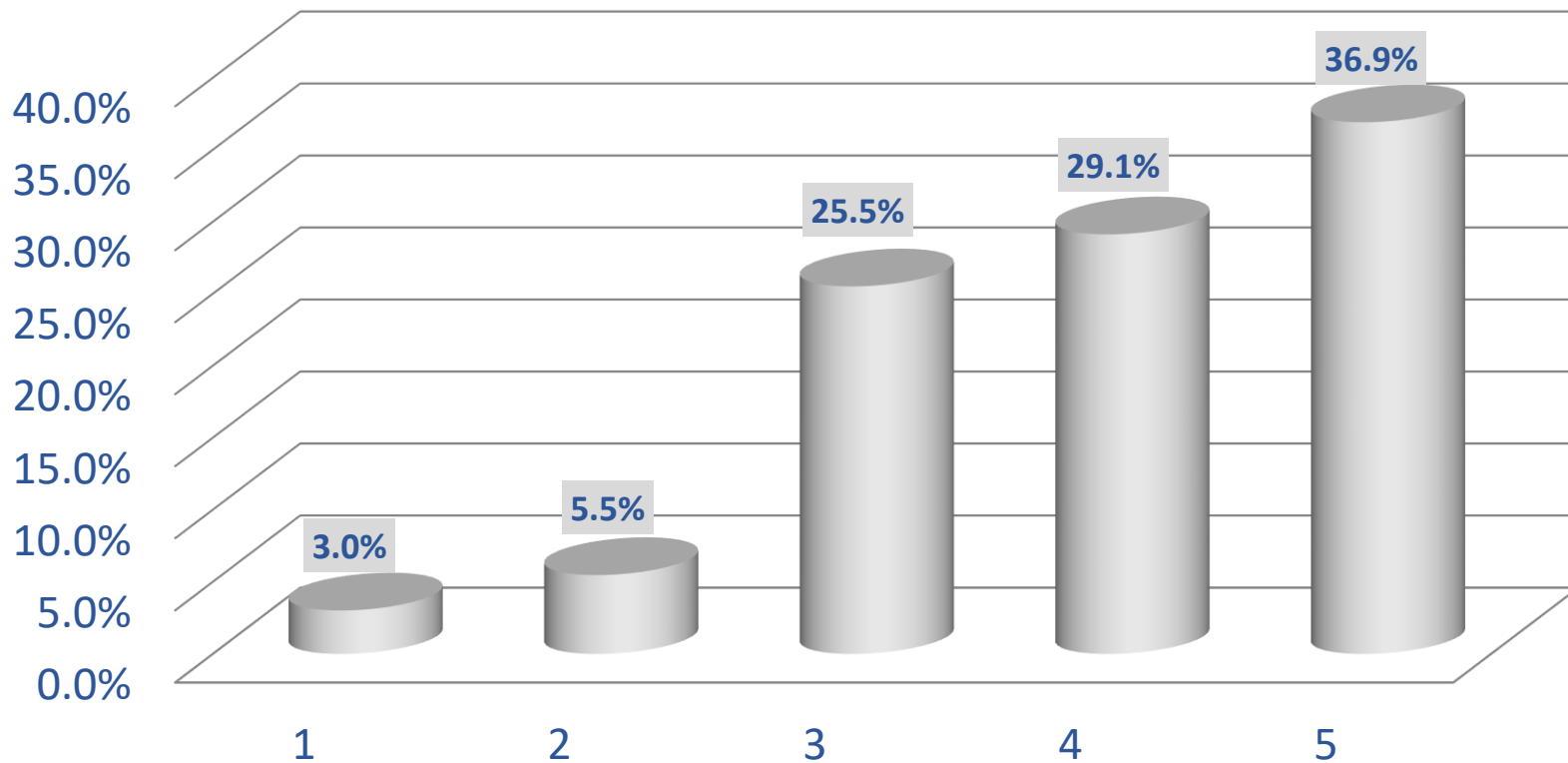
- My child is the focus of their preoccupations.
- Support for learning / teaching approach.
- Quality of services offered by staff / specialists.
- Physical environment.
- Established relation with parents.

Average of the averages



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

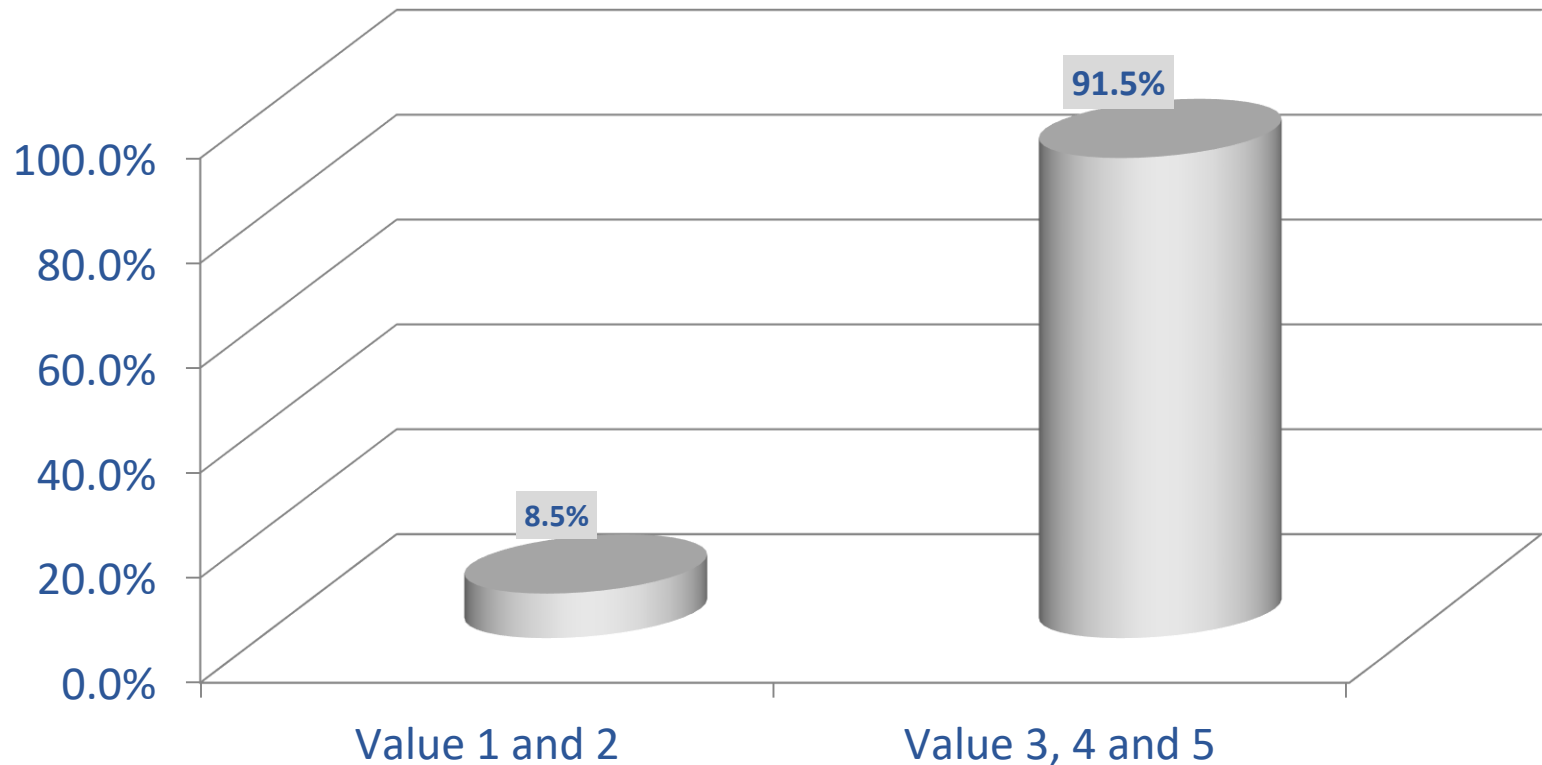
Distribution of the answers for all questions of the survey by value



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Questions not answered 2%

Distribution of the answers for all questions of the survey by value group



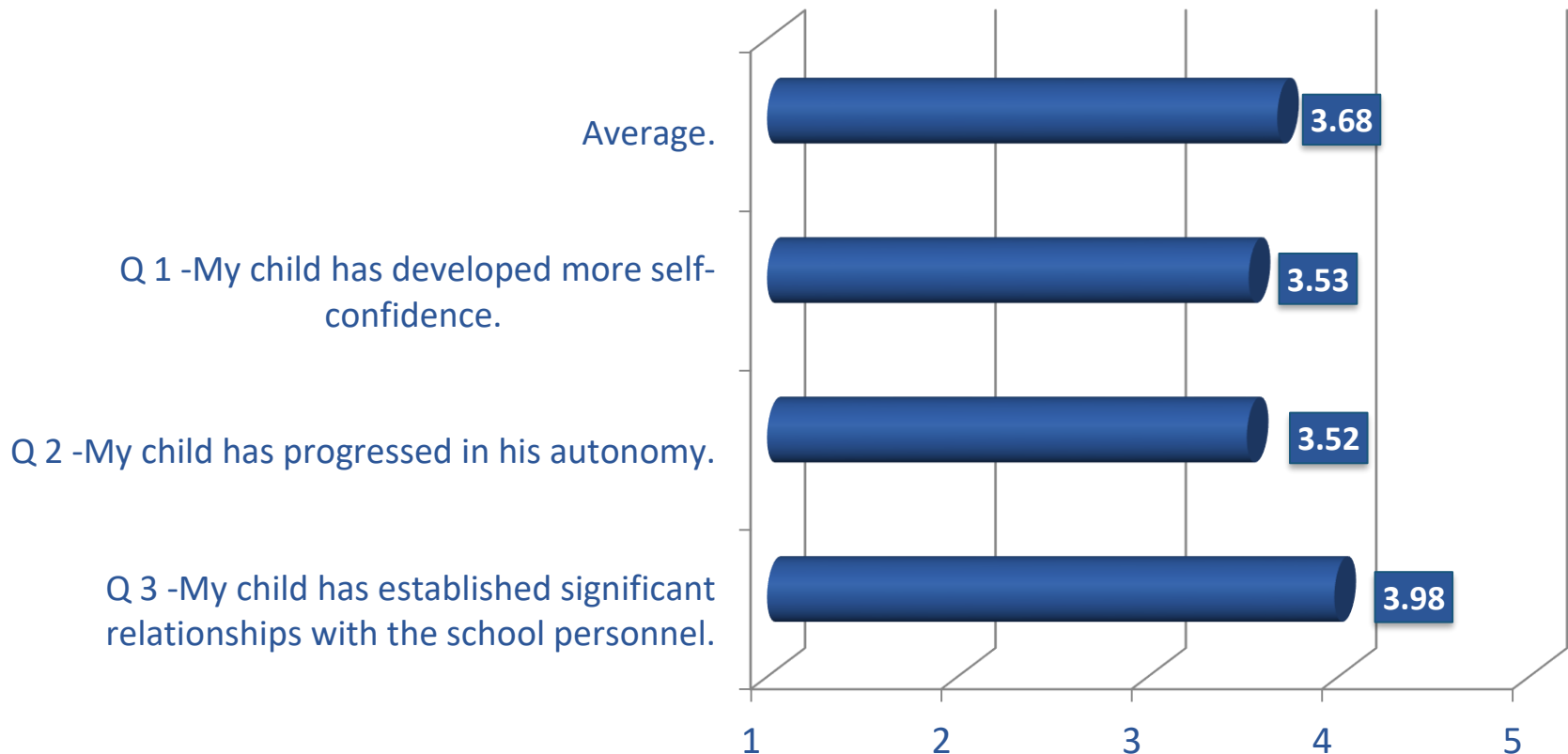
- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Questions not answered 2%

3. RESULTS FOR EACH QUESTIONS

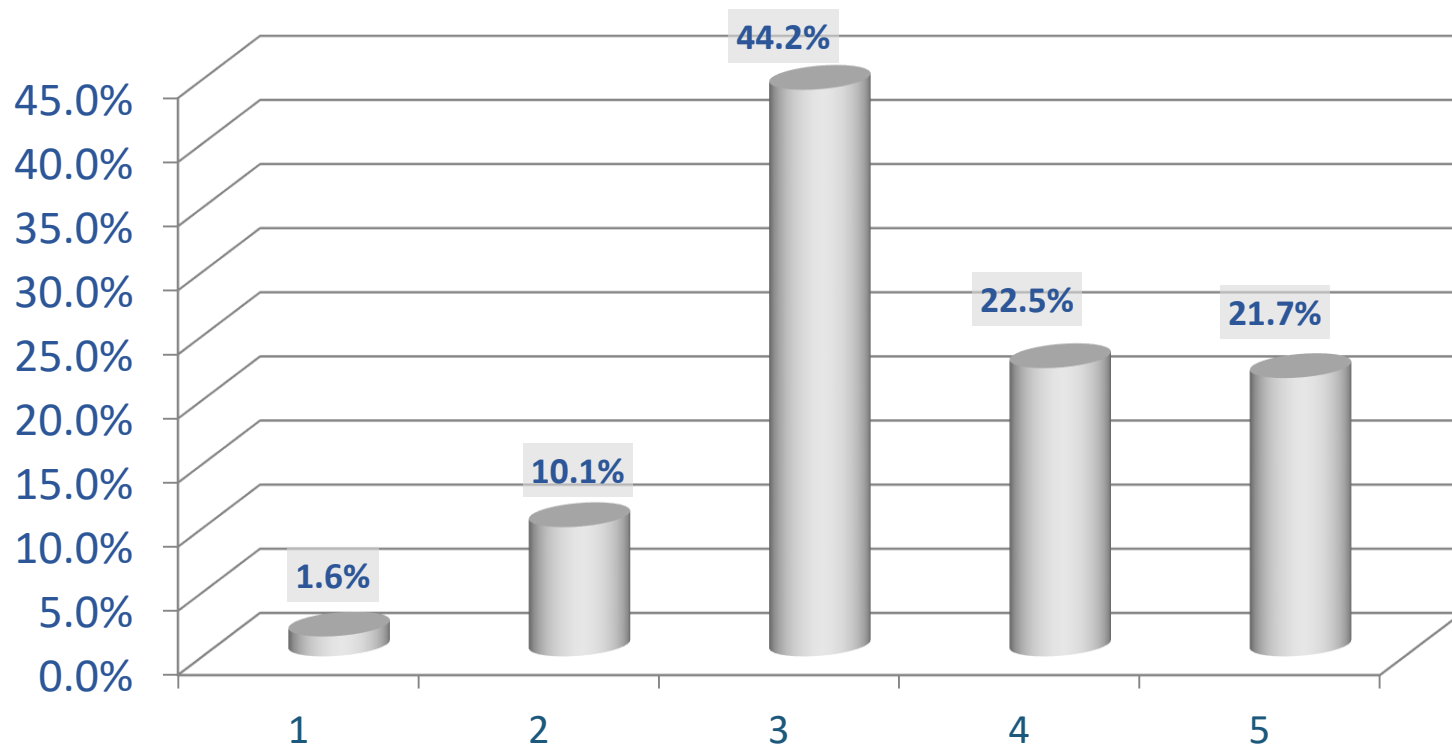
SECTION 1

My child is the focus of their preoccupations



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

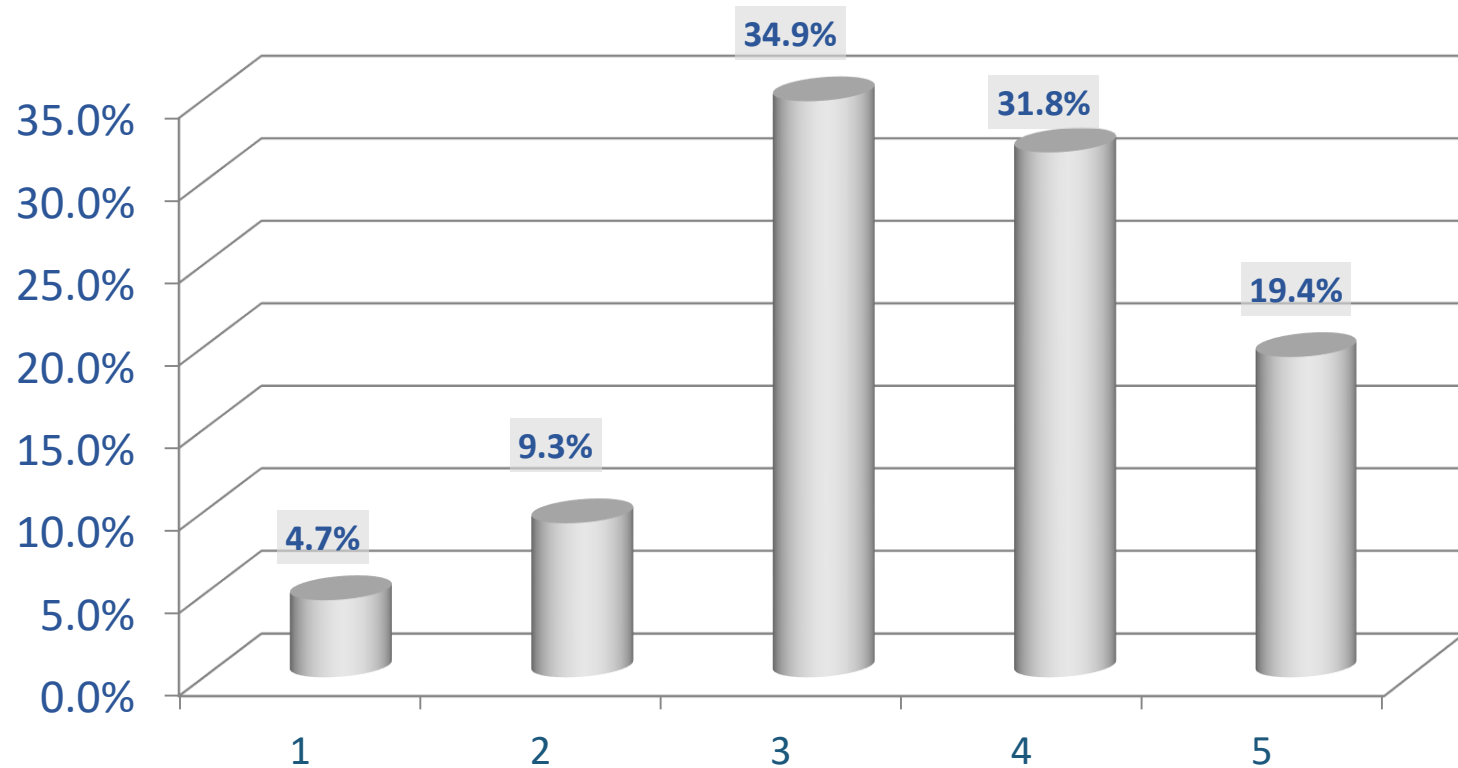
Q 1 - My child has developed more self-confidence



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	129
Not answered	3

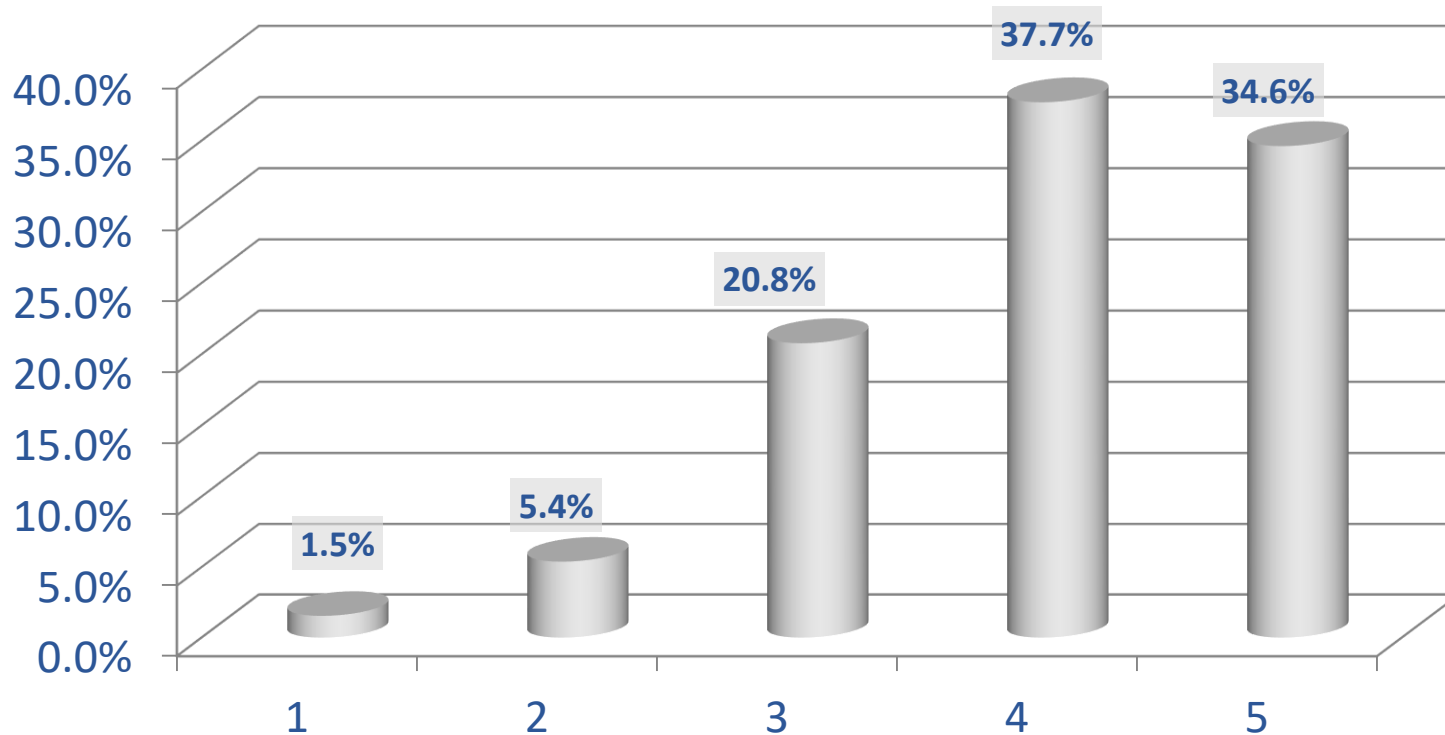
Q 2 – My child has progressed in his autonomy



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	129
Not answered	3

Q 3 – My child has established significant relationships with the school personnel

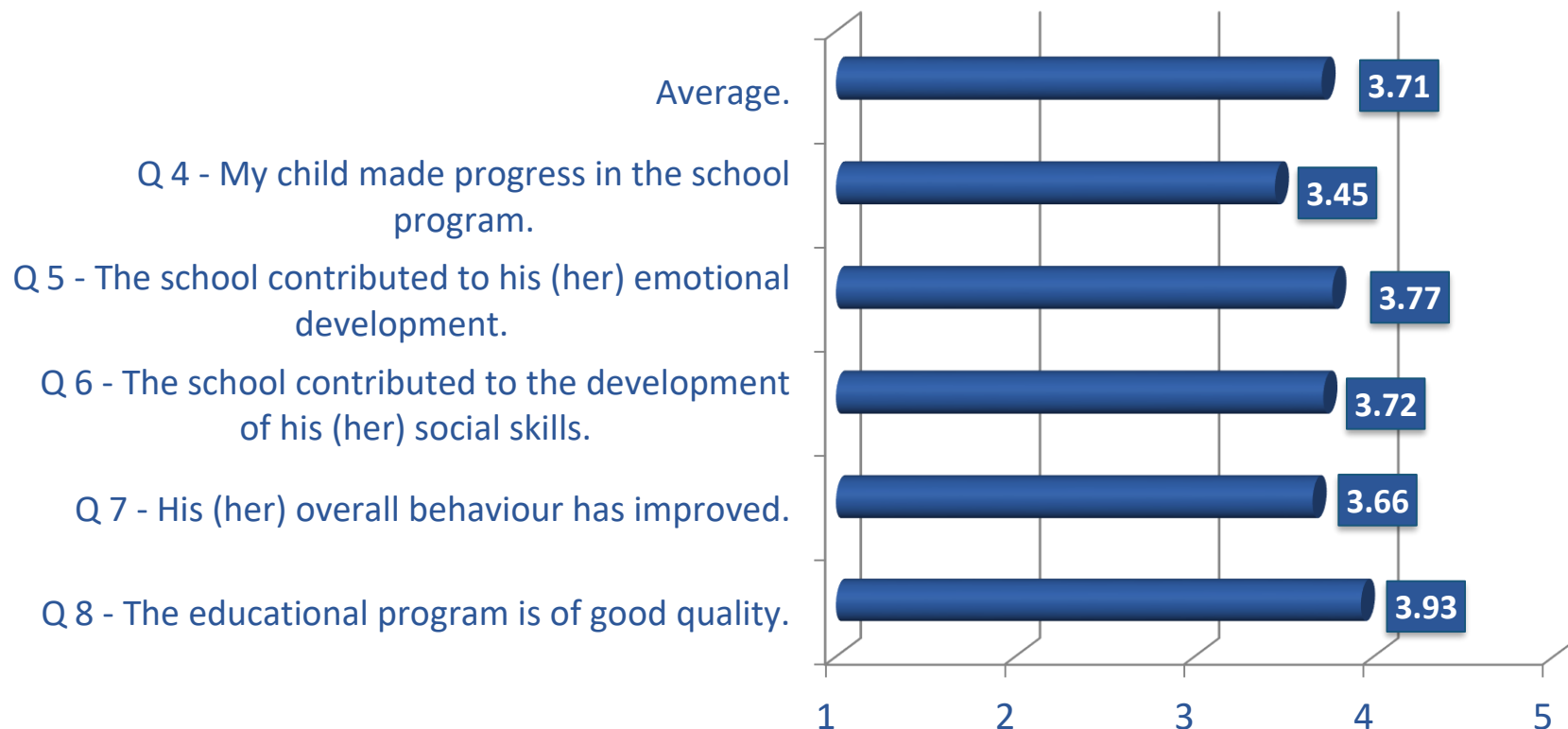


- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	130
Not answered	2

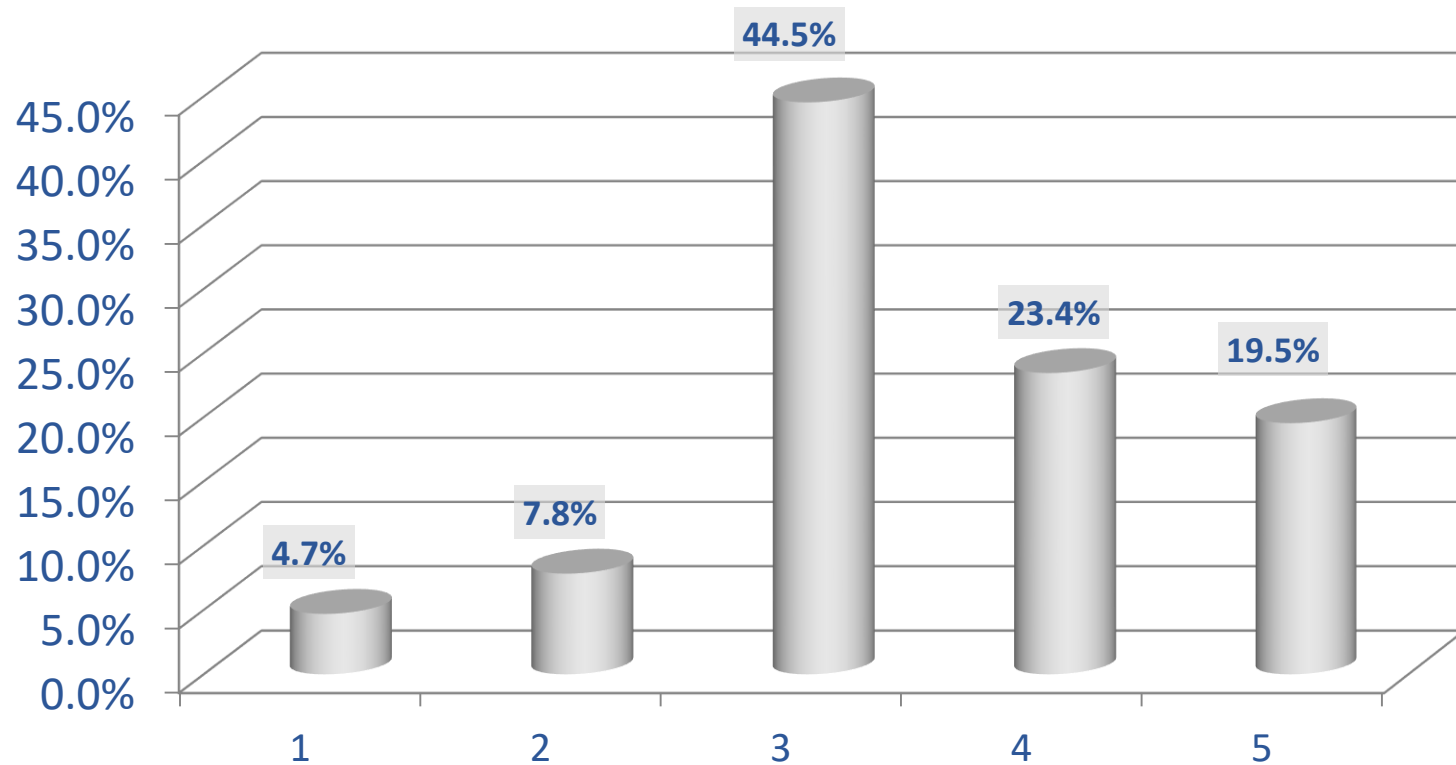
SECTION 2

Support for learning / teaching approach



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

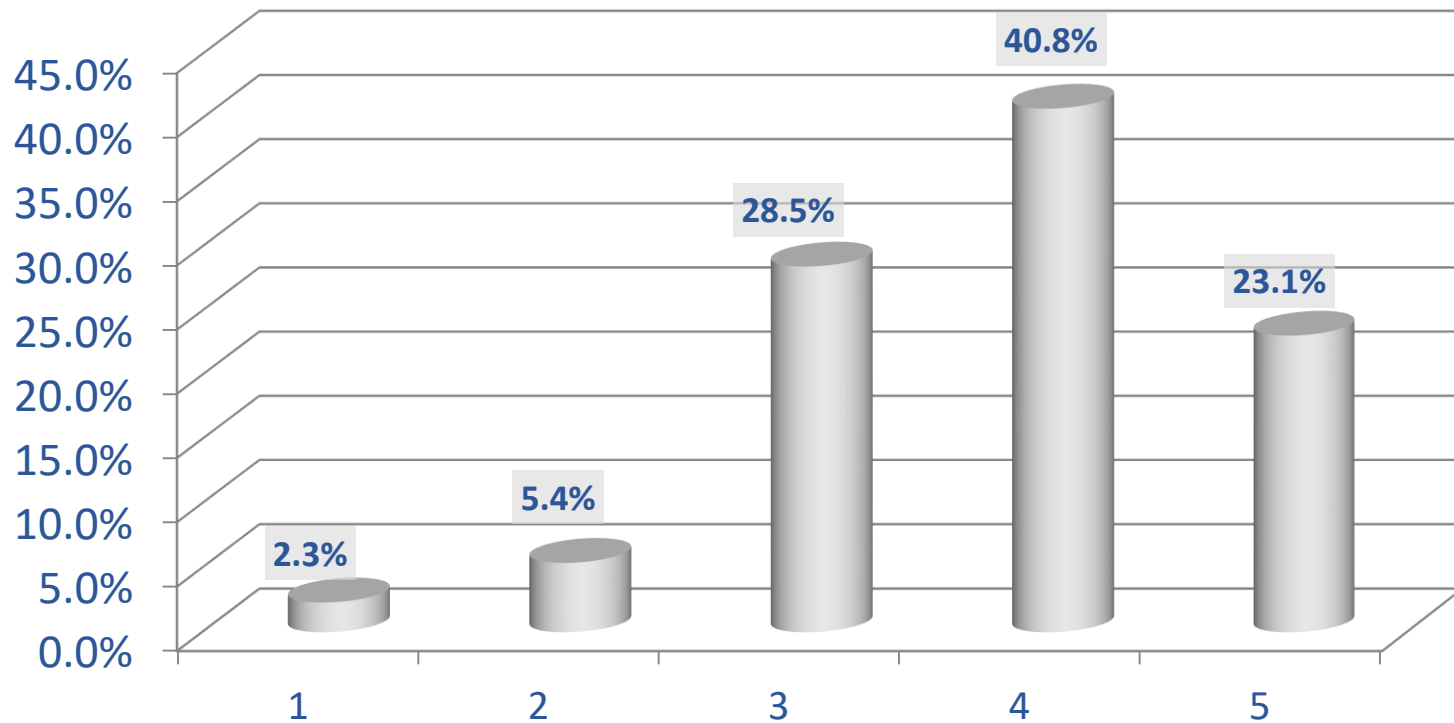
Q 4 – My child made progress in the school program



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	128
Not answered	4

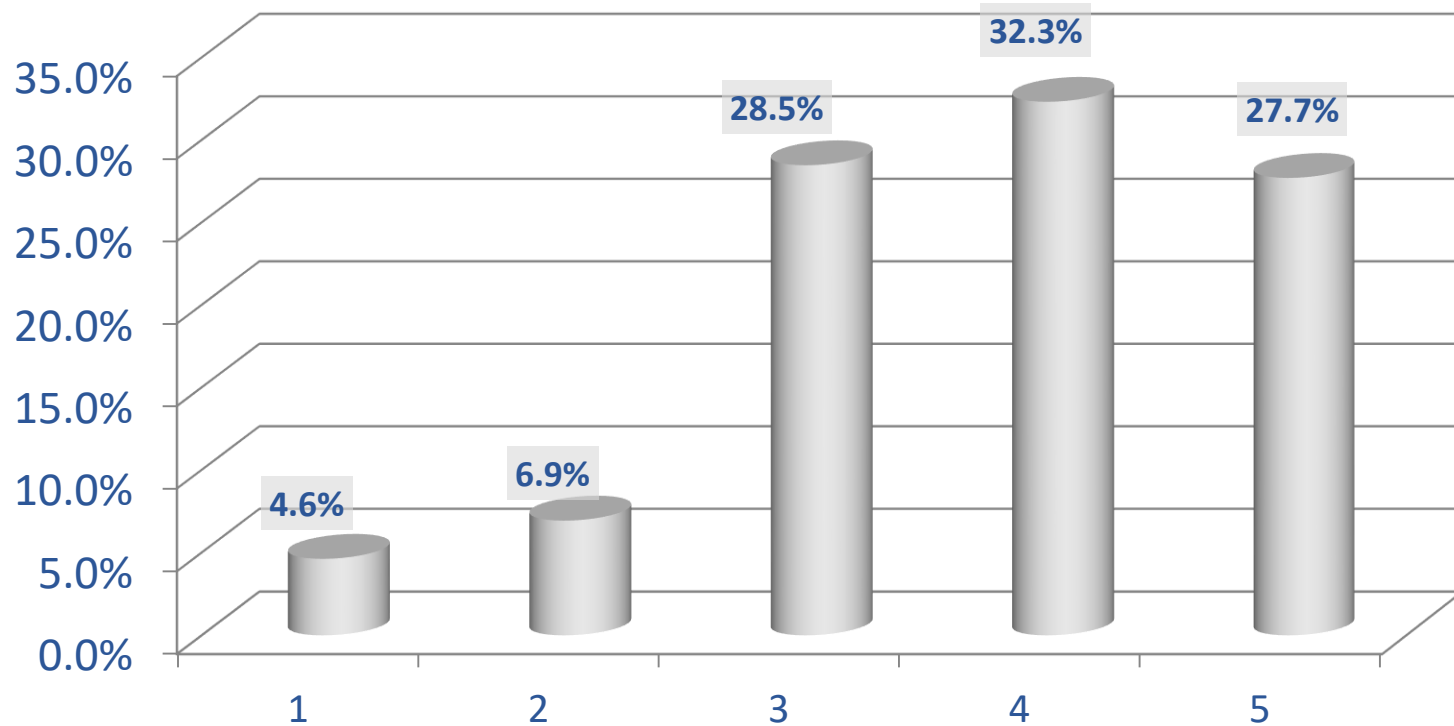
Q 5 – The school contributed to his (her) emotional development



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	130
Not answered	2

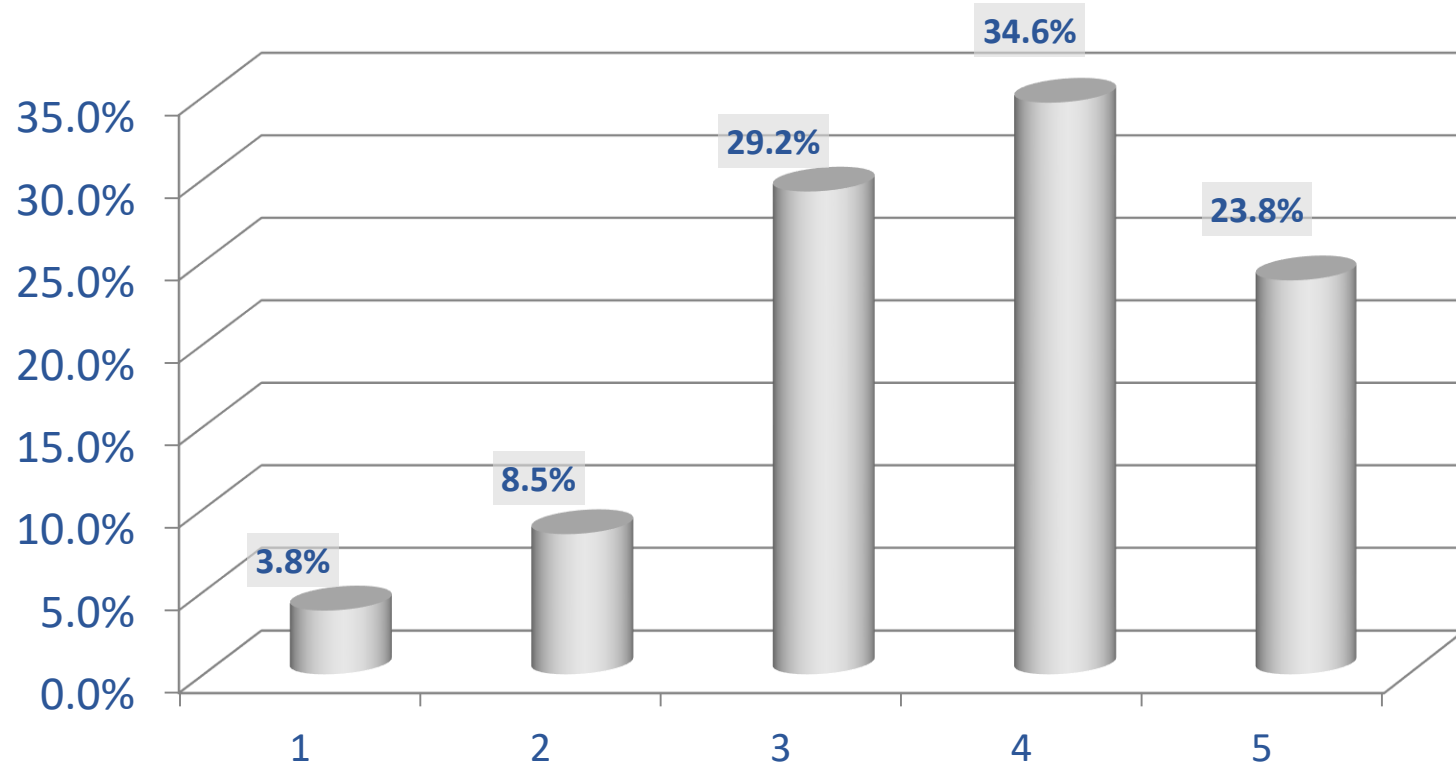
Q 6 – The school contributed to the development of his (her) social skills



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	130
Not answered	2

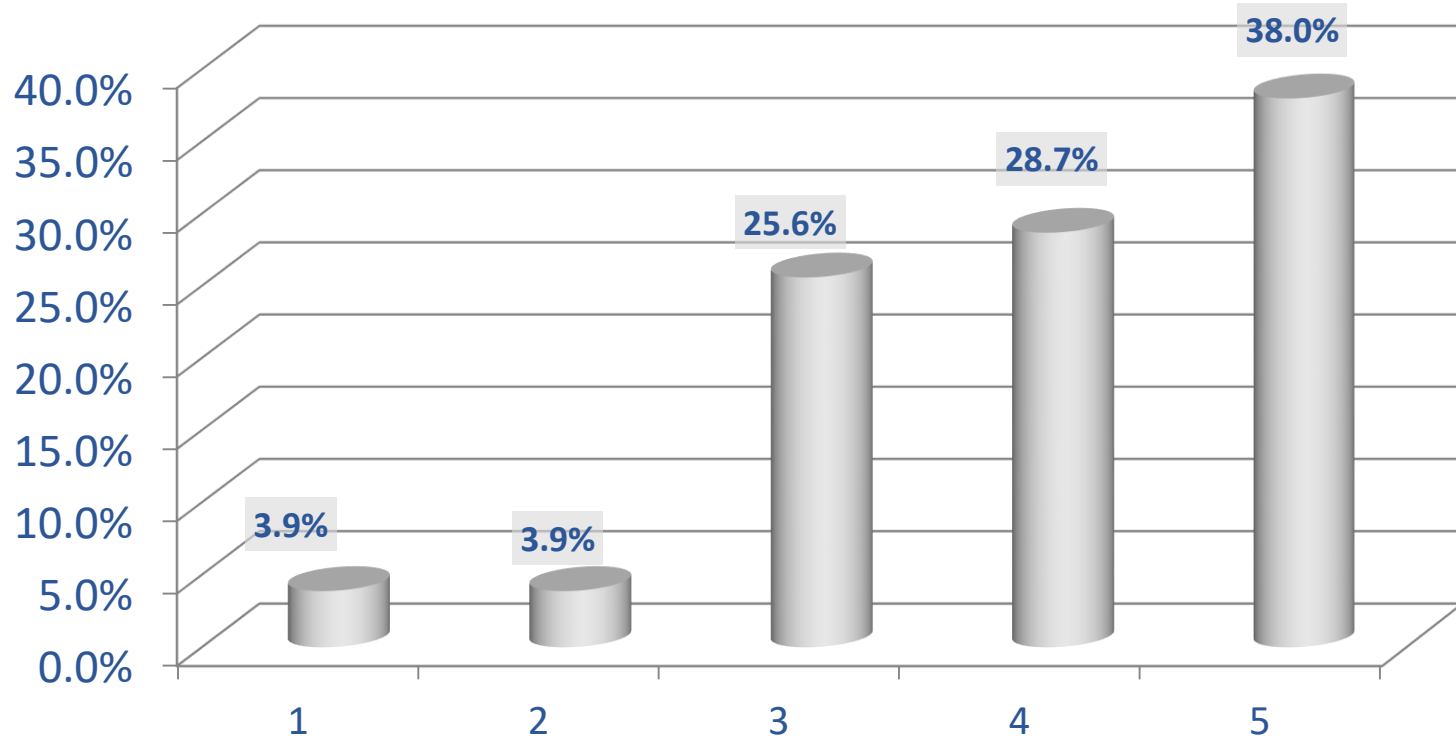
Q 7 – His (her) overall has improved



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	130
Not answered	2

Q 8 - The educational program is of good quality

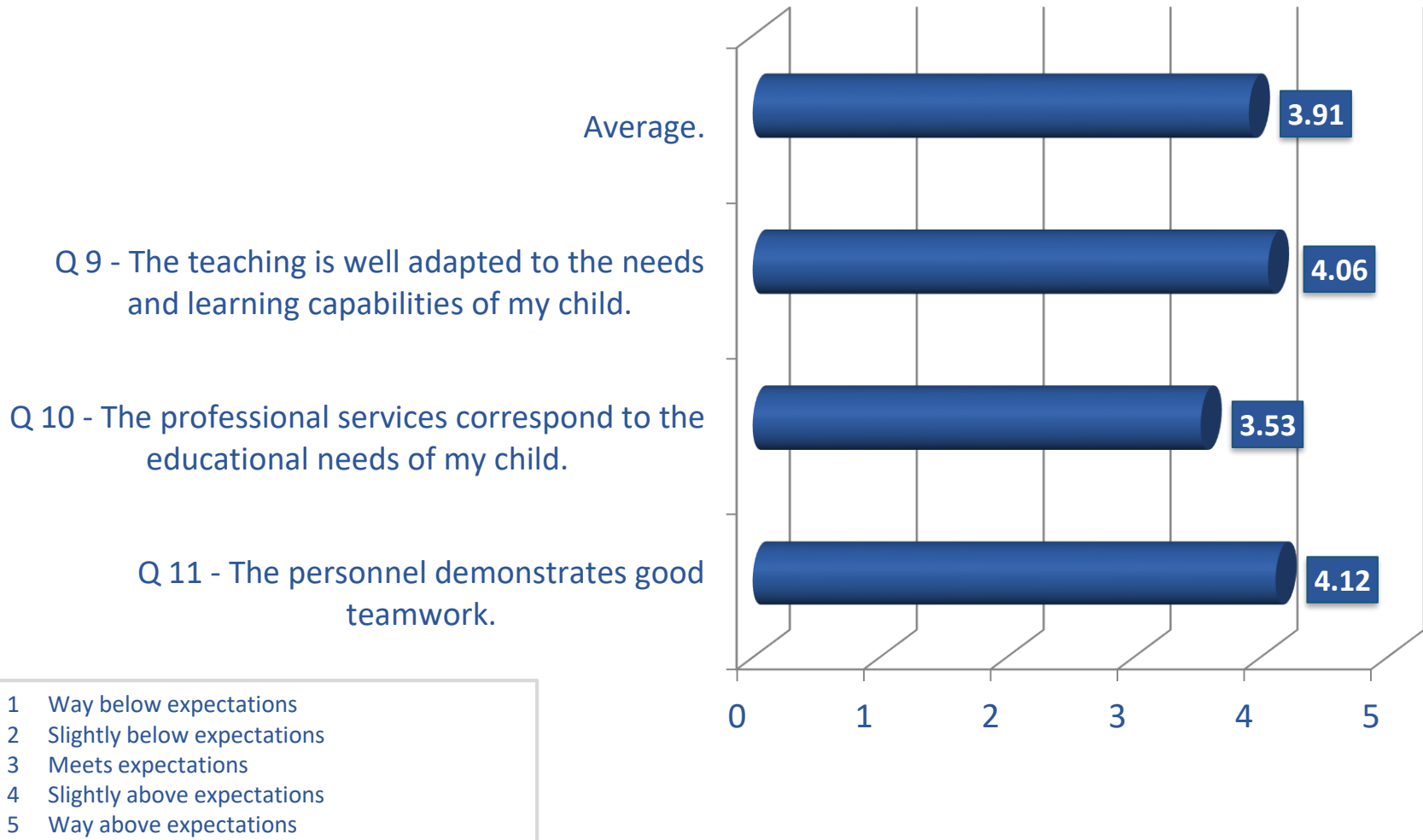


- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

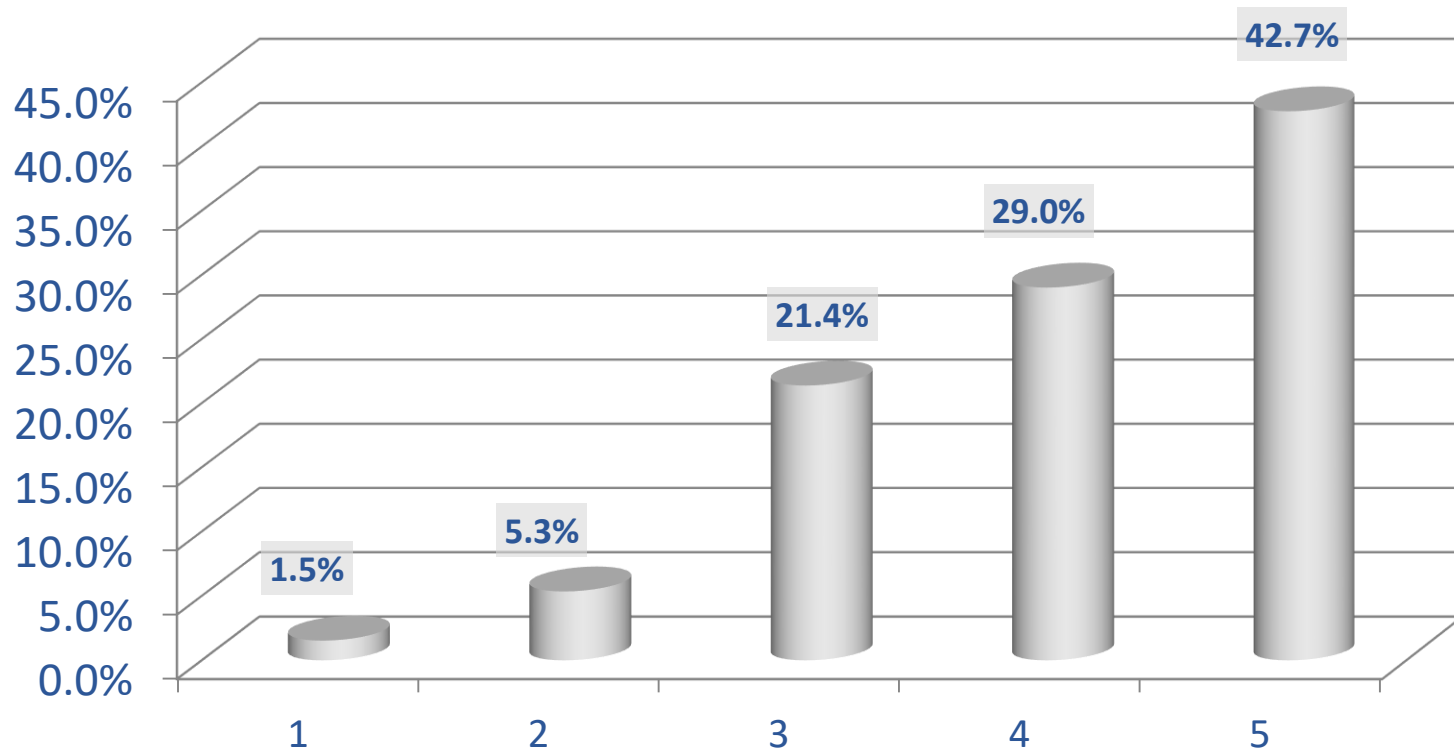
Answered	129
Not answered	3

SECTION 3

Quality of services offered by staff / specialists



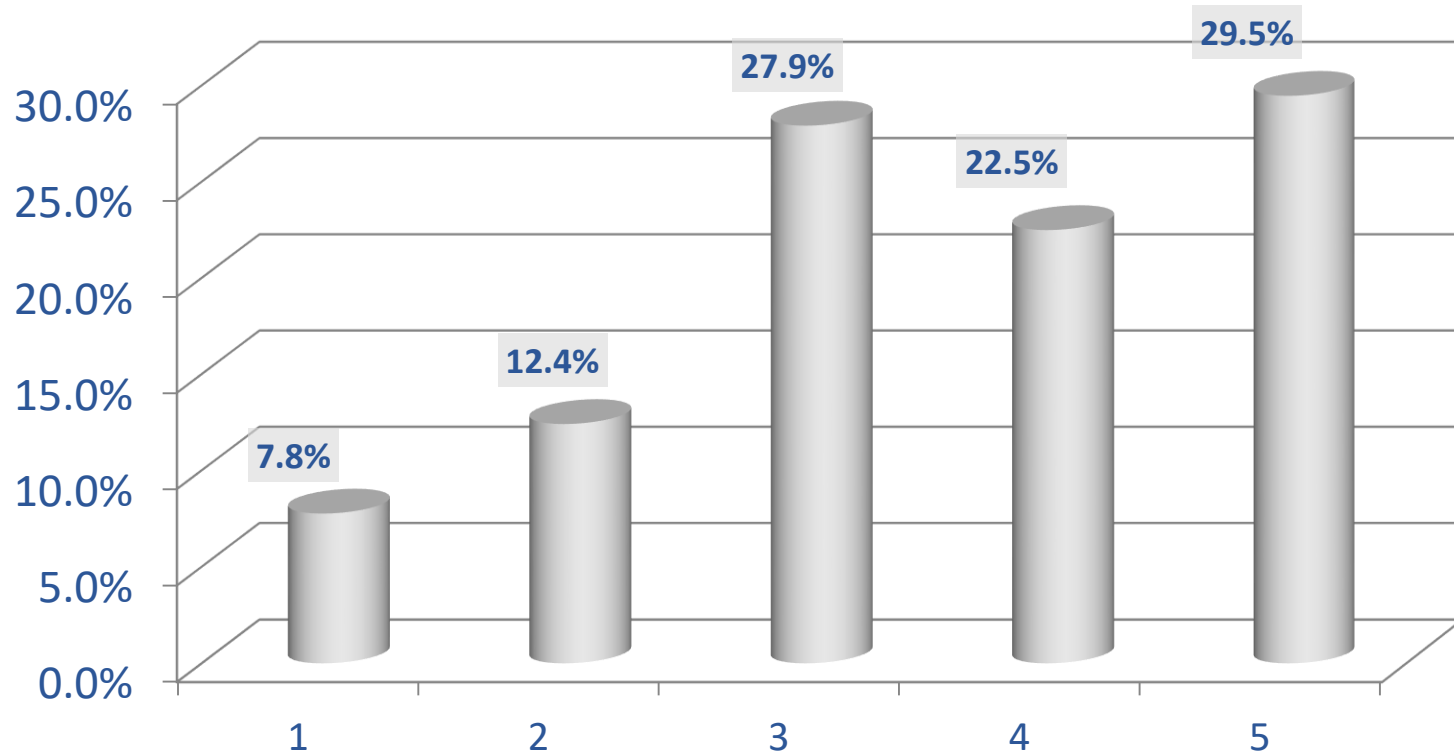
Q 9 – The teaching is well adapted to the needs and learning capabilities of my child



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	131
Not answered	1

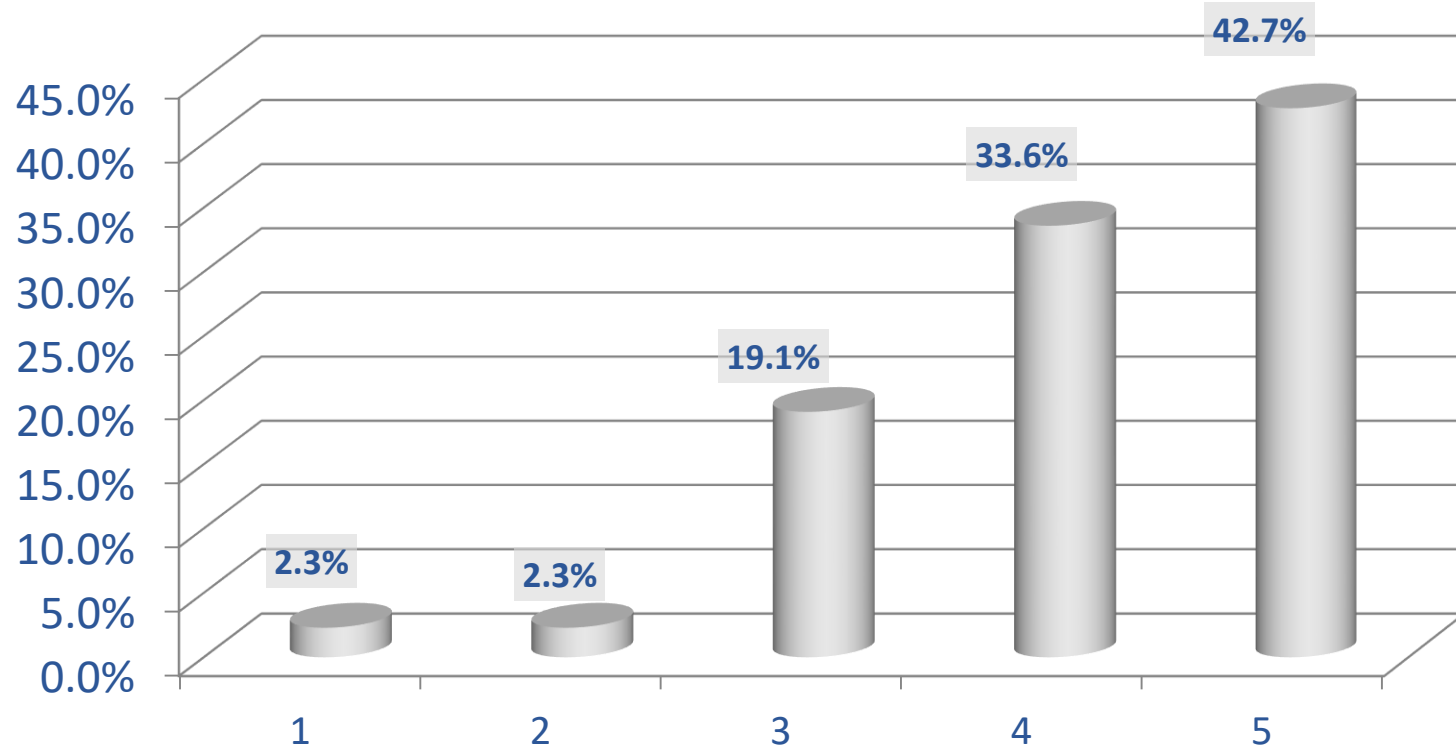
Q 10 – The professional services correspond to the educational needs of my child



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	129
Not answered	3

Q 11 – The personnel demonstrates good teamwork

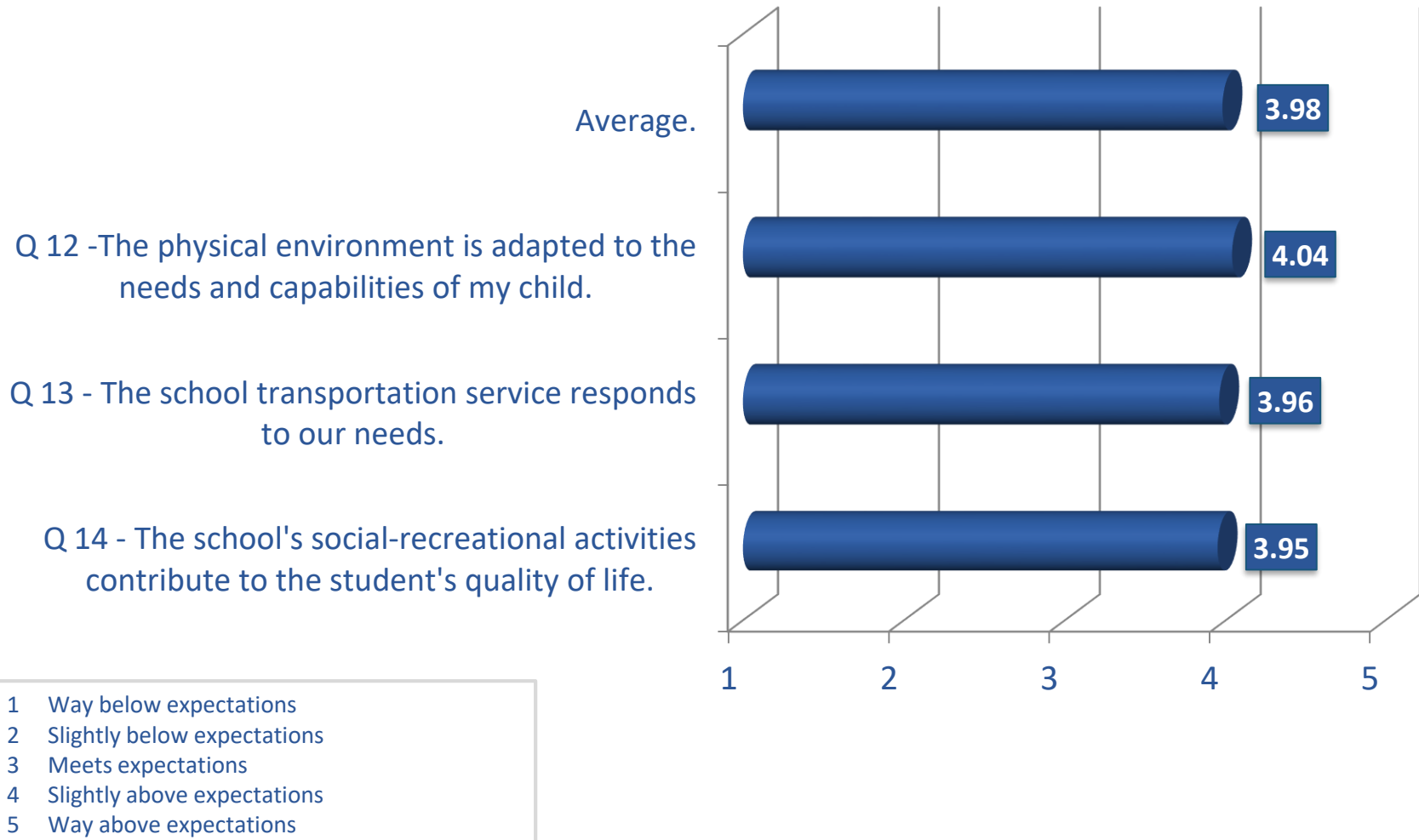


- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

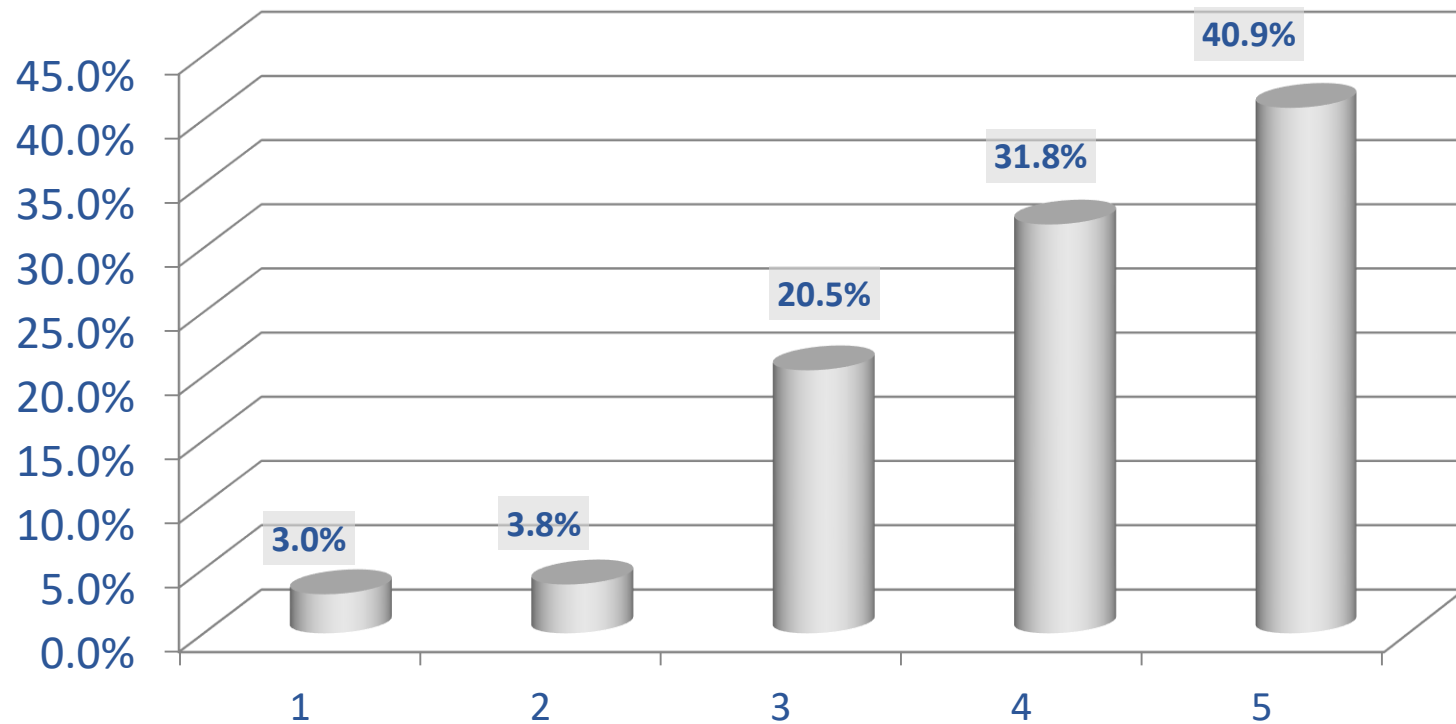
Answered	131
Not answered	1

SECTION 4

Physical environment



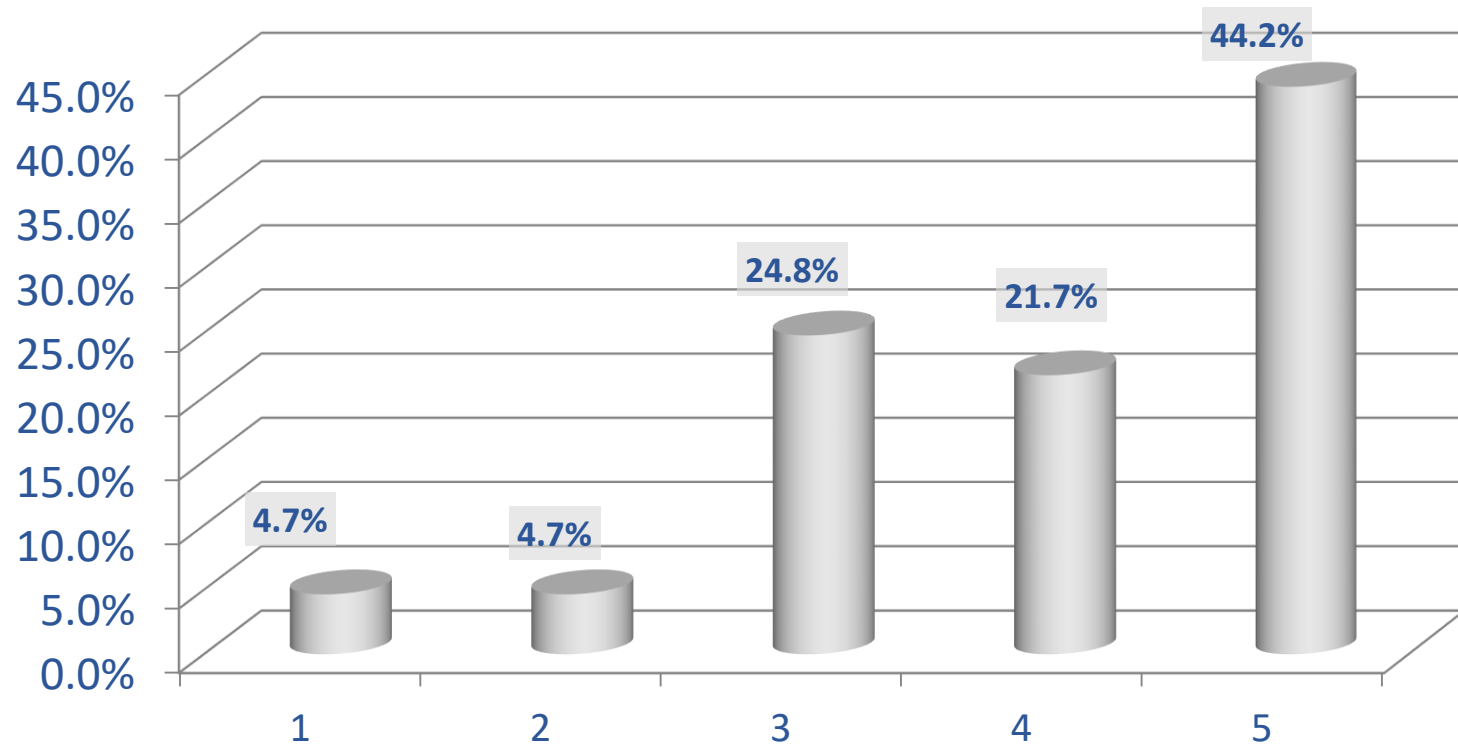
Q 12 – The physical environment is adapted to the needs and capabilities of my child



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	132
Not answered	0

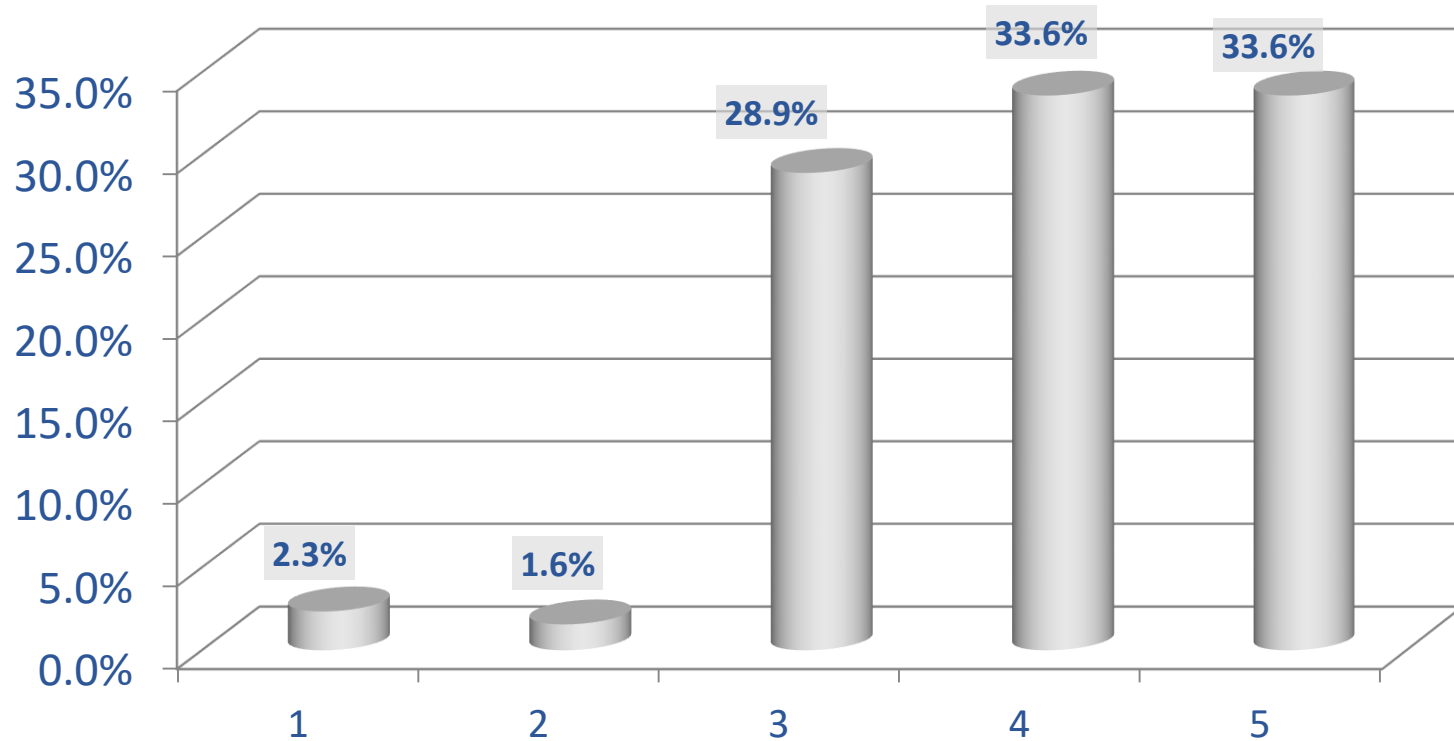
Q 13 – The school transportation service respond to our needs



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	129
Not answered	3

Q 14 – The school's social-recreational activities contribute to the student's quality of life

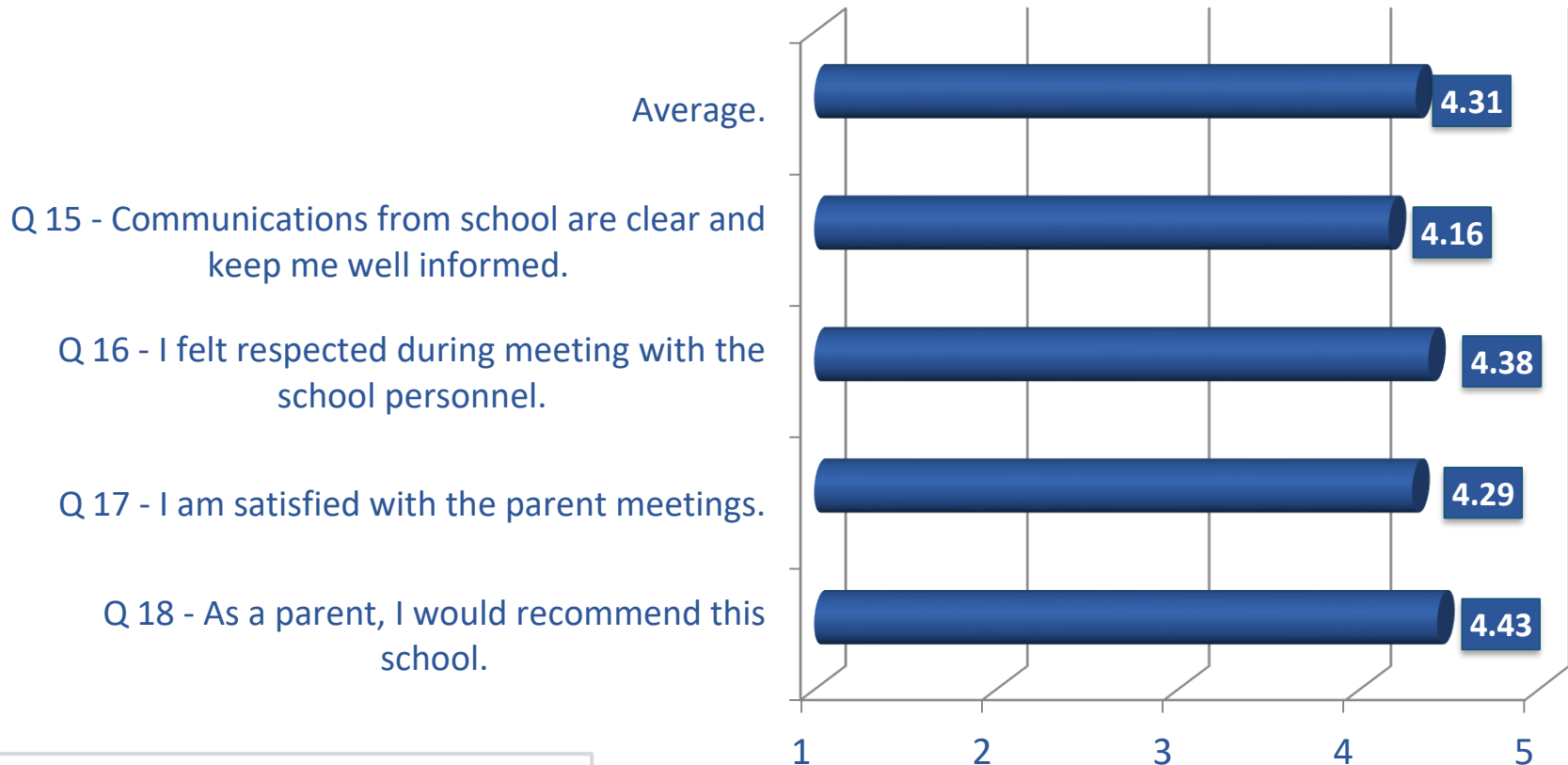


- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	128
Not answered	4

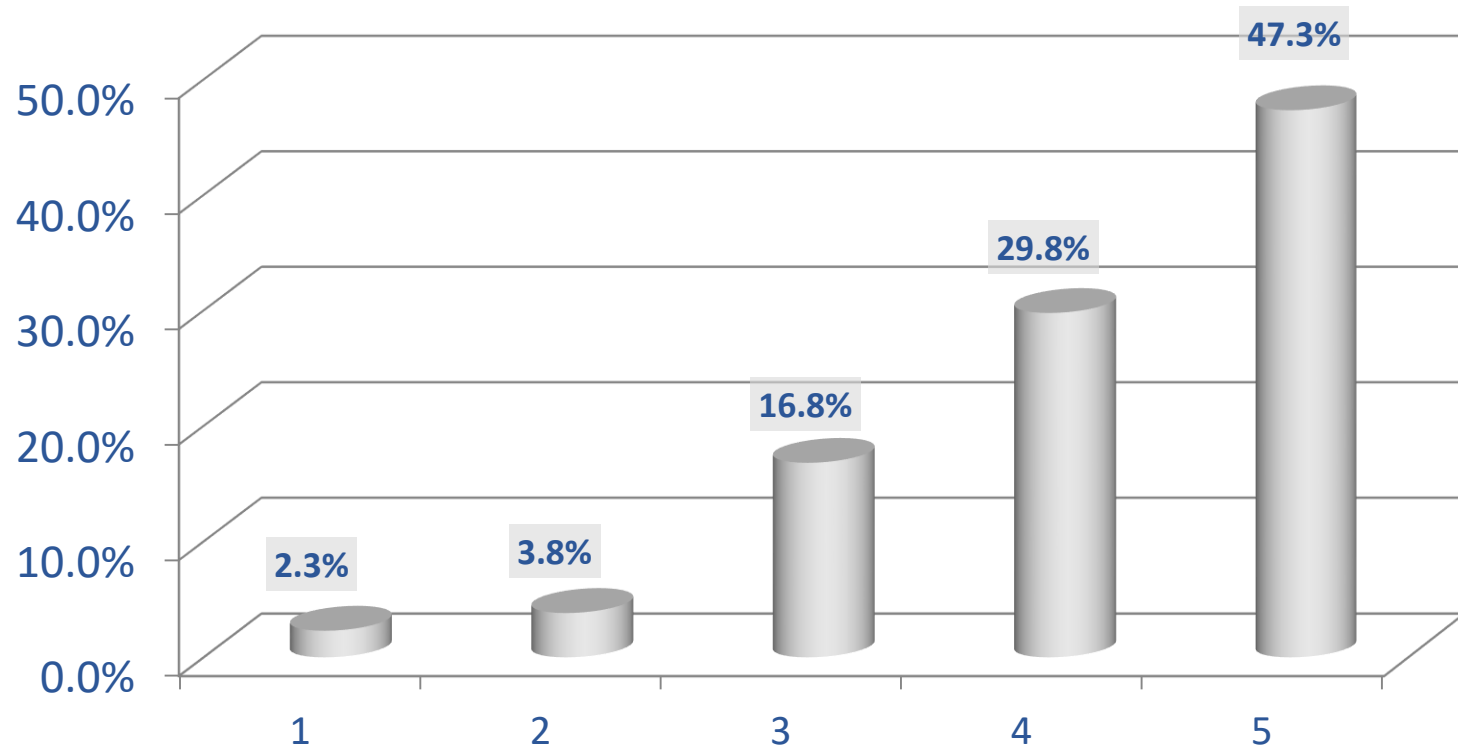
SECTION 5

Established relations with parents



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

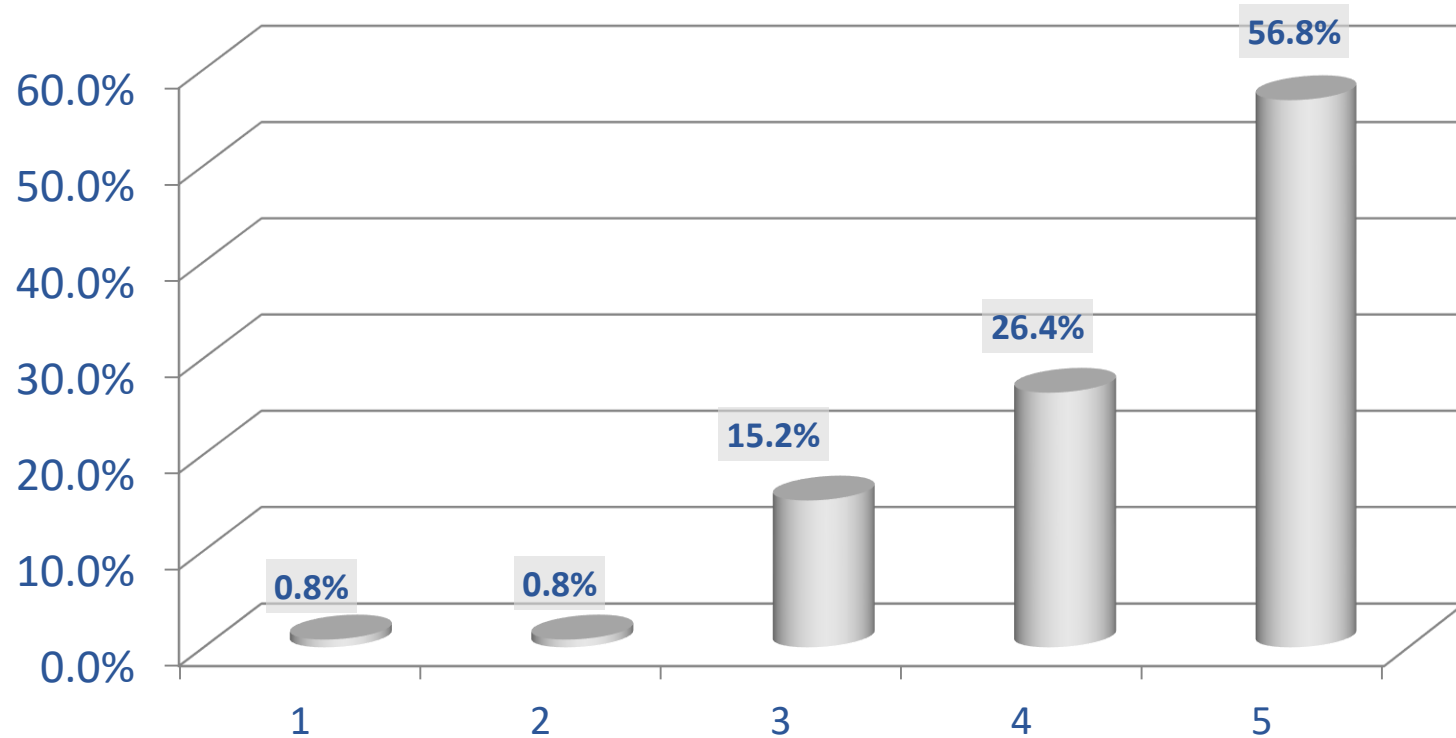
Q 15 - Communications from school are clear and keep me well informed



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	131
Not answered	1

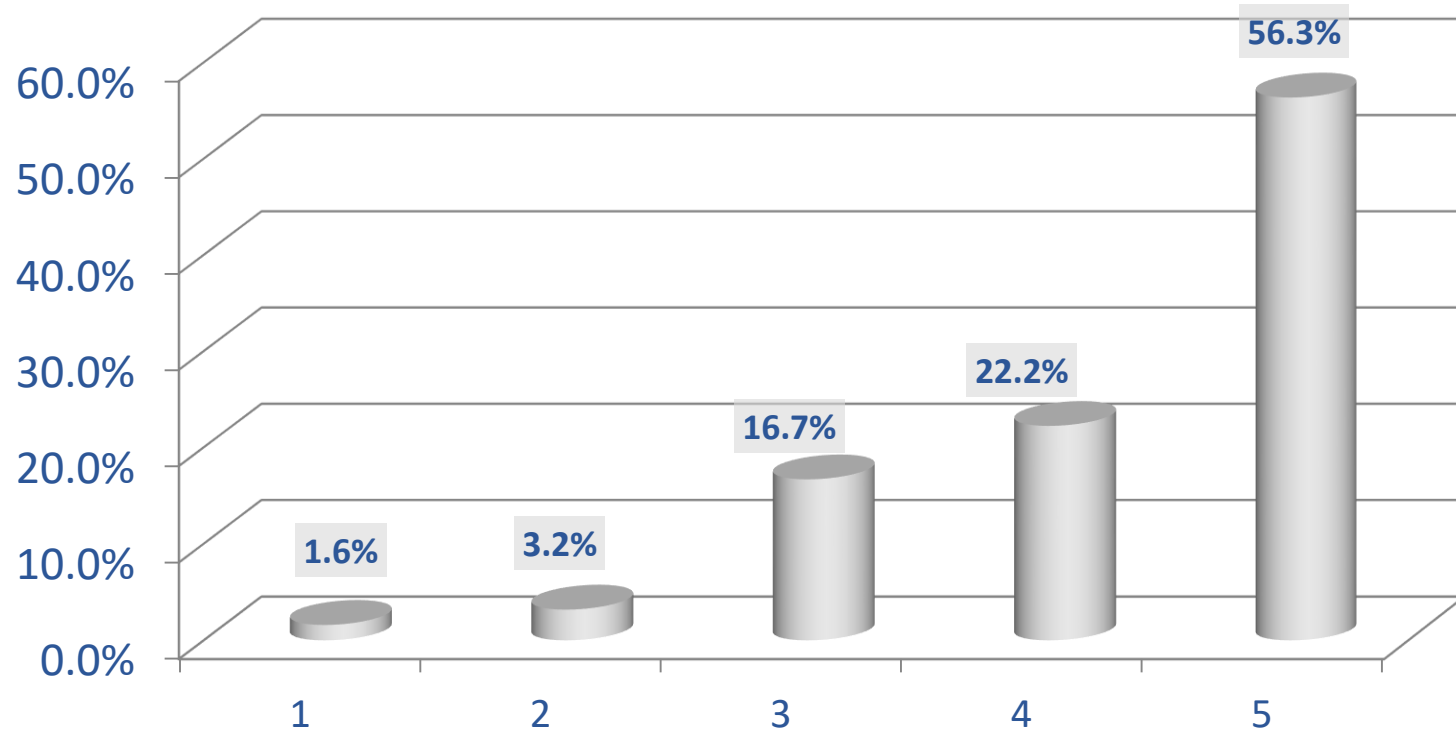
Q 16 – I felt respected during meetings with the school personnel



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	125
Not answered	7

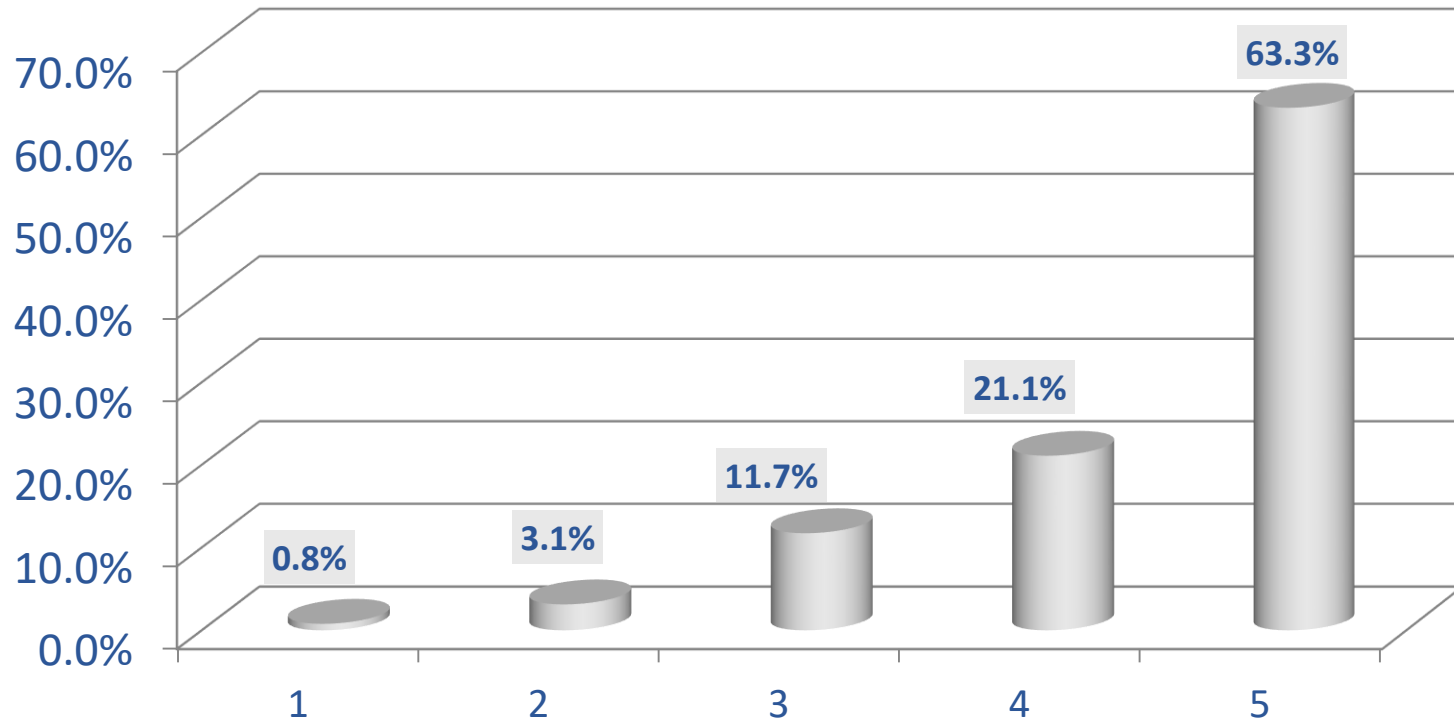
Q 17 – I am satisfied with the parent meeting (parent-teacher meeting, intervention plan, etc.)



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	126
Not answered	6

Q 18 – As a parent, I would recommend this school



- 1 Way below expectations
- 2 Slightly below expectations
- 3 Meets expectations
- 4 Slightly above expectations
- 5 Way above expectations

Answered	128
Not answered	4

4. RESULTS OF "THE HIGHEST AND THE LOWEST"

THE 3 HIGHEST

Value 5 "Way above expectations"

Q	%	
18	63.3	As a parent, I would recommend this school.
16	56.8	I felt respected during meetings with the school personnel.
17	56.3	I am satisfied with the parent meetings.

THE 3 HIGHEST

Value 4 and 5

"Way and slightly above expectations"

Q	%	
18	84.4	As a parent, I would recommend this school.
16	83.2	I felt respected during meetings with the school personnel.
17	78.6	I am satisfied with the parent meeting.

THE 3 LOWEST

Value 1 "Way below expectations"

Q	%	
10	7.8	The professional services correspond to the <u>educational needs</u> of my child.
2	4.7	My child has progressed in his autonomy.
4	4.7	My child made progress in the school program.

THE 3 LOWEST

Value 1 and 2

"Way and slightly below expectations"

Q	%	
10	20.2	The professional services correspond to the <u>educational needs</u> of my child.
2	14.0	My child has progressed in his autonomy.
4	12.5	My child made progress in the school program.